

GUEST SAFETY AND SECURITY

As a responsible traveler, it is always wise to be familiar with fire safety procedures. At Dusit Thani Krabi Beach Resort, your safety is our priority, and we are pleased to share the following essential precautions to help keep you safe during your time with us.

GENERAL

PREPARE

For your safety, we kindly ask you to familiarize yourself with the hotel's emergency features:

- Locate the nearest fire exits, alarms, and fire extinguishers from your room, and ensure you know how to reach them—even in low visibility or emergency conditions.
- Learn how to turn off the air conditioning in your room.
- If applicable, practice opening and closing your guest room window or glass door.
- Always know where your room key is kept to ensure quick access or evacuation if needed.
- Familiarize yourself with the hotel's emergency assembly point.
- Familiarize yourself with the tsunami evacuation route.

FIRE

ACTION

- If you are certain there is a fire, immediately call the hotel operator to report it.
- Carefully touch your room door before opening it. If it feels hot, do **not** open it.
- If you leave your room, take your room key with you. Proceed to the nearest fire exit, staying low to avoid smoke inhalation.
- Do not use elevators under any circumstances.
- Fire exits typically lead to stairwells. Enter the stairwell, close the door behind you, and descend to the ground floor and exit the building.
- If it is not safe to exit, use your best judgment—consider whether you can safely reach another floor, or stay in your room.

IF YOU CANNOT LEAVE YOUR ROOM

- Turn off the air conditioner immediately.
- Fill the bathtub and/or sink with water.
- Use wet towels or sheets to seal the door completely.
- Block any vents emitting smoke.
- Open windows **only** if you are certain fresh air is available.
- Call the hotel operator by dialing “0” give your room number, and inform them that you are sheltering in place.
- Stay low to the floor to avoid smoke, and cover your nose and mouth with a wet cloth.
- If the door or walls become hot, pour water on them if possible
- Do not panic—rescue efforts will be underway.

TSUNAMI

- Monitor hotel announcements and official tsunami warnings.
- Proceed immediately to the designated tsunami evacuation route.
- Move to higher ground without delay.
- Do not use elevators; use stairs only.
- Follow evacuation signage and instructions from hotel associates
- Stay calm and alert.
- Remain at the evacuation point until authorities or the hotel declare it safe to return.

EARTHQUAKE

- Stay calm and do not panic.
- Drop to the ground, take cover under sturdy furniture, and hold on.
- Stay away from windows, mirrors, and anything that could fall.
- Do not use elevators.
- If you are in bed, stay there and protect your head with a pillow.
- Once shaking stops, evacuate the building using stairs.
- Proceed to the hotel’s designated emergency assembly area.
- Follow instructions from hotel associates and emergency services.

**If you have any questions or concerns, please do not hesitate to contact
any of our hotel associates.**